

Contact details

Tel: 01372 384 336
Fax: 01372 374 930

The service operates Monday to Friday,
9.00am – 4.30pm.

The team uses an answer phone to pick up calls when they are out making home calls during these hours. Please leave a message with your name and telephone number and one of the team will return your call.

At all other times please contact your GP surgery who may refer you to the out of hours GP service.

Need to contact the service?

Please see the Contact details section of this leaflet.

Your experiences

CSH Surrey is committed to putting people first and continually improving services through listening and responding to feedback. To share your experiences, please:

Call: 01306 646 223
Email: CSH.Feedback@nhs.net
Or write to the Governance Office address below.

Large print, audio format or another language

Call 01306 646 223
or email CSH.Communications@nhs.net
to receive this information in large print, audio format or another language.

General enquiries

Visit www.cshsurrey.co.uk for information and contact details for all other CSH Surrey services.

A heart in the community

CSH Surrey, proud to be part of the CSH Group. As a social enterprise, CSH makes profit to benefit local communities and to enhance its health and care services.



Quality and Governance Office,
CSH Surrey, Leatherhead Hospital,
Poplar Road, Leatherhead, Surrey,
KT22 8SD

Company registered number 5700920



Community Respiratory Nurse Specialist Service

Information for patients,
carers and relatives

Better healthcare together

CSH Surrey, providing NHS community nursing and therapy services in the homes, schools, clinics and hospitals in the heart of Surrey since 2006.

Who are we?

The specialist respiratory nursing team gives specialist nursing support, at home and in clinics, to patients with long term respiratory conditions such as chronic obstructive pulmonary disease (COPD) and asthma and to those on long term oxygen therapy.

We aim to improve your quality of life by helping you to self-manage your condition in order to prevent or lessen the effect of acute attacks and to avoid the need for admission to hospital.

If you have been discharged from hospital we will help you to return to your initial level of independence by providing nursing support, either in your home or at a clinic.

If you are having oxygen therapy we will monitor your health to ensure that you are benefitting from it. We will do this by regular physical assessments and measuring your blood gases.

Who is eligible for our support?

You can be referred to our service by

- Your GP
- Your practice nurse
- The hospital discharge team
- Other clinical services
- The social care team.

Once you have been referred we will contact you to arrange an appointment to visit you at home or to see you in one of our nurse-led clinics.

What to expect

At your first appointment we will discuss your current respiratory symptoms, take a history of your respiratory health and assess your condition. During this assessment we are likely to check your blood pressure and pulse, measure your lung function and record your oxygen levels.

“The Respiratory nurse’s visit prevented a trip to my GP – they could answer all my questions and put me at ease. Thank you very much for the professionalism and kindness.”

Respiratory Service patient



We will discuss your treatment options with you and give you advice on how best to manage your condition.

Follow-up

Follow-up appointments are arranged between you and the team so that we can monitor your respiratory health on a regular basis. Visits will be more frequent when you are unwell or changes need to be made to your treatment plan.

We operate an open door policy and you can contact the team for information or advice at any time during office hours which are from Monday to Friday, 9.00am – 4.30pm.

Our contact details are on the back of this leaflet.

Nurse-led clinics

Our nurse-led clinics are by appointment only, and are held at:

- Leatherhead Community Hospital
- Bourne Hall Health Centre
- Emberbrook Health Centre.