

## Contact details

### Early Years team

For all enquiries, including:

- Attention difficulties
- Social communication difficulties
- Language delay
- Complex needs
- Stuttering
- Hearing loss
- Speech sound difficulties

### Please contact:

Clinical Navigator  
Leatherhead Clinic  
Poplar Road  
Leatherhead  
Surrey  
KT22 8SD

01372 384 305

[CSH.childrensclinicalnavigator@nhs.net](mailto:CSH.childrensclinicalnavigator@nhs.net)

For further information and resources please visit:

[www.cshsurrey.co.uk/our-services/service-children/speech-and-language-therapy](http://www.cshsurrey.co.uk/our-services/service-children/speech-and-language-therapy)

Follow us on Twitter: @CSHpaedtherapy



## Need to contact the service?

Please see the Contact details section of this leaflet.

## Your experiences

CSH Surrey is committed to putting people first and continually improving services through listening and responding to feedback. To share your experiences, please:

Call: 01306 646 223

Email: [CSH.Feedback@nhs.net](mailto:CSH.Feedback@nhs.net)

Or write to the Governance Office address below.

## Large print, audio format or another language

Call 01306 646 223

or email [CSH.Communications@nhs.net](mailto:CSH.Communications@nhs.net) to receive this information in large print, audio format or another language.

## General enquiries

Visit [www.cshsurrey.co.uk](http://www.cshsurrey.co.uk) for information and contact details for all other CSH Surrey services.

### A heart in the community

CSH Surrey, proud to be part of the CSH Group. As a social enterprise, CSH makes profit to benefit local communities and to enhance its health and care services.



Quality & Governance Office,  
CSH Surrey, Leatherhead Hospital, Poplar Road,  
Leatherhead, Surrey, KT22 8SD

Company registered number 5700920



## Early Years

Information and advice for parents, carers and professionals from CSH Surrey Speech and Language Therapy service

## Better healthcare together

CSH Surrey, providing NHS community nursing and therapy services in the homes, schools, clinics and hospitals in the heart of Surrey since 2006.

## What does the team do?

The Early Years Speech and Language Therapy service:

- Carry out a full initial assessment of your child's development
- Provide a report following assessment
- Liaise with the team around the child
- Provide advice and training to parents and professionals
- Provide individual and group therapy
- Make referrals to other services
- Monitor your child's progress

## Who does the team see?

We support children from an early age up to entry into the reception year of primary school.

We assess and treat children who require support with:

- Attention and listening
- Play
- Social communication
- Language
- Speech (pronunciation of sounds)
- Hearing loss
- Complex needs – where more than one service is supporting the child

We also provide support for children and young people who stammer (up to the age of 19).

Children in mainstream primary school with speech and language difficulties are seen by CSH Surrey's Mainstream schools team.

## Where will my child be seen?

Typically your child will be seen at one of our community clinics based at:

Tattenham Health Centre:	01737 358 312
Bourne Hall Health Centre:	020 8394 8691
Banstead clinic:	01737 351 836
Dorking Hospital:	01306 646 271
Molesey clinic:	020 8979 6464
Leatherhead clinic:	01372 384 300
Emberbrook Health Centre:	020 8398 0914

## Who can refer and when will my child be seen?

We operate an open referral policy. This means that anyone can refer a child with the parent/carer's permission. If you would like to refer your child, please contact CSH Surrey's Referral Management Centre on 020 8394 3868.

Children are offered an initial assessment within 18 weeks following receipt of the referral.

## What happens next?

Following initial assessment your Speech and Language Therapist will discuss your child's 'next steps' and provide a written report detailing the appointment outcome.

## How can I help?

As the parent/carer, you know your child best. Therefore, **any information you can provide will help us build a better picture of the child and their development.** Please bring to your appointments:

- Your child's red book
- Any observations you have made when interacting with your child
- Any relevant reports from other professionals working with your child

Please **attend all the appointments** set for your child. If you are unable to attend, please inform us as soon as possible by contacting the clinic teams directly.

Please try to **implement the advice/ exercises** provided within the appointment so that your child can practice regularly. If you are unsure about a particular strategy or activity, just ask your child's Speech and Language therapist.

## Useful links

For further information/resources and advice, please visit our website:

[www.cshsurrey.co.uk/our-services/service-children/speech-and-language-therapy](http://www.cshsurrey.co.uk/our-services/service-children/speech-and-language-therapy)