

## Contact details

### Speech and Language Therapy service

For all enquiries, including:

- Attention difficulties
- Social communication difficulties
- Language difficulties
- Complex needs
- Stuttering
- Hearing loss
- Speech sound difficulties
- Feeding and swallowing

### Please contact:

Clinical Navigator  
Leatherhead Clinic  
Poplar Road  
Leatherhead  
Surrey  
KT22 8SD

01372 384 305

[CSH.childrensclinicalnavigator@nhs.net](mailto:CSH.childrensclinicalnavigator@nhs.net)

For further information and resources please visit:

[www.cshsurrey.co.uk/our-services/service-children/speech-and-language-therapy](http://www.cshsurrey.co.uk/our-services/service-children/speech-and-language-therapy)

Follow us on Twitter: @CSHpaedtherapy



## Need to contact the service?

Please see the Contact details section of this leaflet.

## Your experiences

CSH Surrey is committed to putting people first and continually improving services through listening and responding to feedback. To share your experiences, please:

Call: 01306 646 223

Email: [CSH.Feedback@nhs.net](mailto:CSH.Feedback@nhs.net)

Or write to the Governance Office address below.

## Large print, audio format or another language

Call 01306 646 223

or email [CSH.Communications@nhs.net](mailto:CSH.Communications@nhs.net) to receive this information in large print, audio format or another language.

## General enquiries

Visit [www.cshsurrey.co.uk](http://www.cshsurrey.co.uk) for information and contact details for all other CSH Surrey services.

### A heart in the community

CSH Surrey, proud to be part of the CSH Group. As a social enterprise, CSH makes profit to benefit local communities and to enhance its health and care services.



Quality & Governance Office,  
CSH Surrey, Leatherhead Hospital, Poplar Road,  
Leatherhead, Surrey, KT22 8SD

Company registered number 5700920



## CSH Surrey Speech and Language Therapy Service

Information and advice for parents, carers and professionals

### Better healthcare together

CSH Surrey, providing NHS community nursing and therapy services in the homes, schools, clinics and hospitals in the heart of Surrey since 2006.

## What does the team do?

The Paediatric Speech and Language Therapy service provide assessment, therapy and advice to children and young people with speech, language and communication needs.

## Who does the team see?

We assess and treat children who require support with:

- Attention and listening
- Play
- Social communication/interaction
- Understanding of language
- Spoken language
- Speech (pronunciation of sounds)
- Hearing loss
- Complex needs i.e. where more than one service is supporting the child
- Fluency
- Feeding and swallowing

## Where does the team work?

The team support children in:

- Early Years settings
- Community clinics
- In the home
- Mainstream schools
- Special schools
- Specialist centres within mainstream schools

## Who can refer?

We operate an open referral policy. This means that anyone can refer a child with the parent/carer's permission. If you would like to refer your child, please contact CSH Surrey's Referral Management Centre on 020 8395 3868.

## What happens next?

Following initial assessment either in school, clinic or at home, your speech and language therapist will discuss your child's next steps and provide a written report detailing the appointment outcome.

## How can I help?

As the parent/carer, you know your child best. Therefore, any information you can provide will help us build a better picture of the child and their development.

If your child is unable to attend an appointment, please inform us as soon as possible.

Please try to implement the advice/ exercises recommended so that your child can practice regularly. If you are unsure about a particular strategy or activity, just ask your child's speech and language therapist.

## Further information

For children supported by more than one therapy service, we provide an integrated model of delivery, working closely in partnership with the paediatric occupational therapy and physiotherapy teams.

For any queries, questions and/or information regarding CSH Surrey therapy services, please email CSH Surrey's Clinical Navigator for Children & Families on [CSH.childrenscinavigators@nhs.net](mailto:CSH.childrenscinavigators@nhs.net)

They can help guide you through the therapy pathway, investigate progress of referrals, signpost families to local and condition-specific support services, and answer questions about our services.

## Useful links

For further information, resources and advice, please visit our website:

[www.cshsurrey.co.uk/our-services/service-children/speech-and-language-therapy](http://www.cshsurrey.co.uk/our-services/service-children/speech-and-language-therapy)

### Other useful websites:

[www.ican.org.uk](http://www.ican.org.uk)

[www.talkingpoint.org.uk/progress-checker](http://www.talkingpoint.org.uk/progress-checker)

[www.thecommunicationtrust.org.uk](http://www.thecommunicationtrust.org.uk)

“Once my child's attention was better, he was able to learn words faster and his speech improved.”



Mother, Leatherhead area